



# Defending Our Schools and Students: A Look into Attack Trends and How to Stop Them with Zero Trust

October 20, 2022



# Presenter



**Adam Roeckl**  
*Product Marketing Manager*



**Cyber attacks on schools ramping up**

**Recent cyberattacks highlight the vulnerability of California schools**

**Hackers infiltrate second-largest US school district in growing trend**

**US government warns ransomware attacks on schools may increase**

**Potential Fraud Schemes Targeting Individuals Seeking Federal Student Loan Forgiveness**

**Criminal hackers targeting K-12 schools, U.S. government warns**

**Cybersecurity: how safe is your school?**

# A growing and persistent problem for K12 schools

## Encrypted attacks

**315%**

rise in encrypted attacks

**207M**

attacks targeted at EDU

## Ransomware

**80%**

rise in ransomware

**225%**

rise in double extortion  
targeted at EDU

**9th**

EDU rank in most targeted  
with ransomware

## Phishing

**47.4M**

phishing attacks targeted at EDU

**436%**

rise in phishing targeted towards retail

# Case study: Los Angeles Unified ransomware attack

## Hackers infiltrate second-largest US school district in growing trend

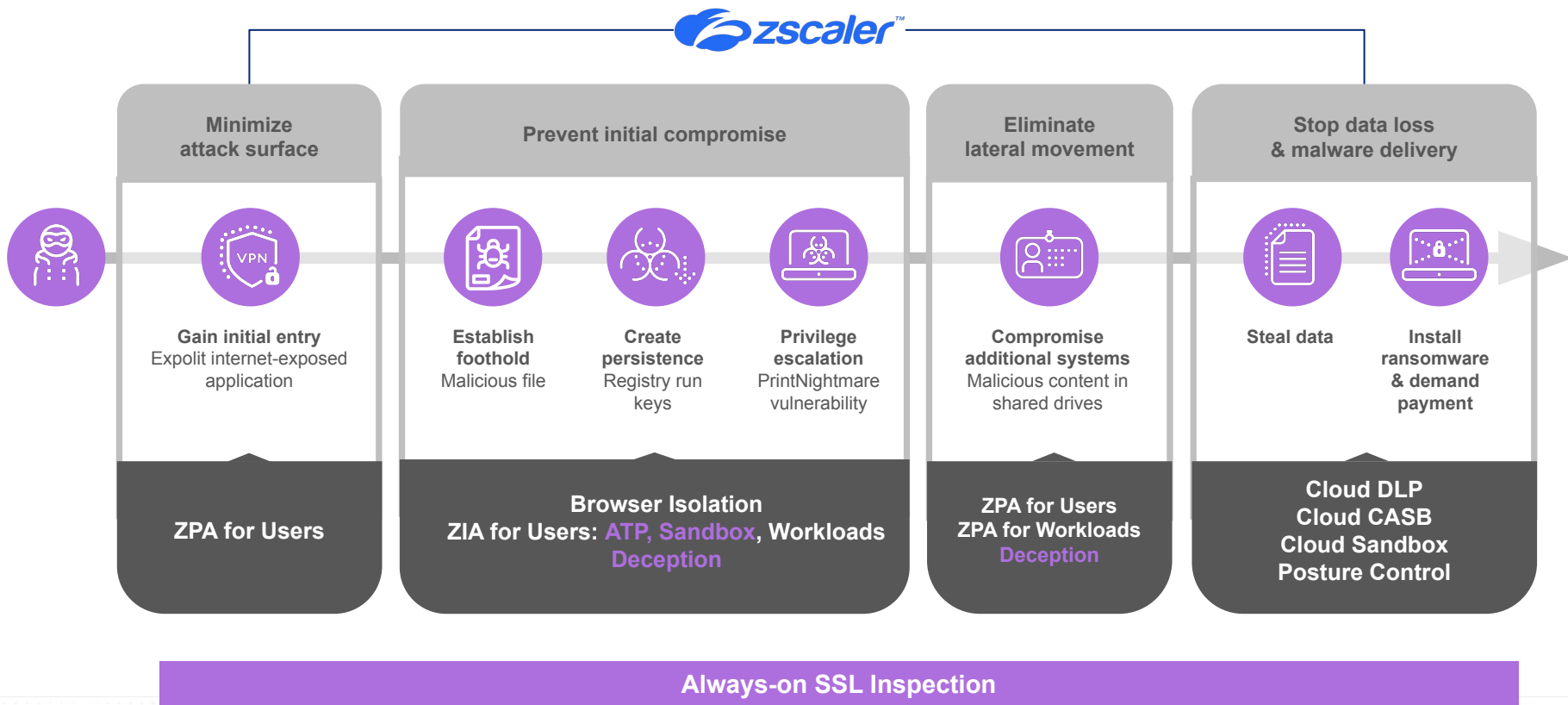
### Fast facts:

- Ransomware attack
- 600,000 students impacted
- 56% of K12 schools report being hit by ransomware
- 45% of K12 schools pay ransom

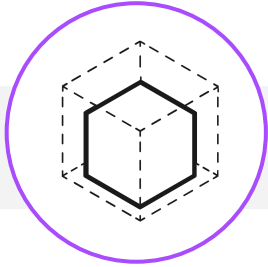
### Outcomes:

- Operations slowed/halted
- Access to email, computer systems, and applications stopped to slow infection
- Prompted response from:
  - White House
  - FBI
  - Department of Homeland Security

# Aligning these attack techniques to the killchain



# Zscaler holistically prevents cyber attacks and data loss



## Reduce Attack Surface

### ZPA

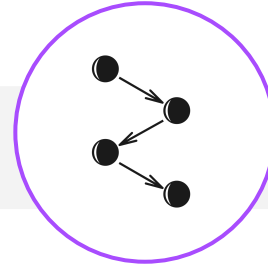
- Zscaler Private Access
  - Privileged Remote Access
- Zscaler Internet Access
  - Browser Isolation



## Stop Compromise

### ZIA

- Zscaler Internet Access
  - Intrusion Prevention
  - Cloud Sandbox
  - Cloud Firewall/IPS
  - Secure Web Gateway
  - Browser Isolation



## Lateral Movement

### ZPA + CNAAP

- Zscaler Private Access
  - Deception
- Zscaler for Workloads
  - Workload Protection
  - Posture Control



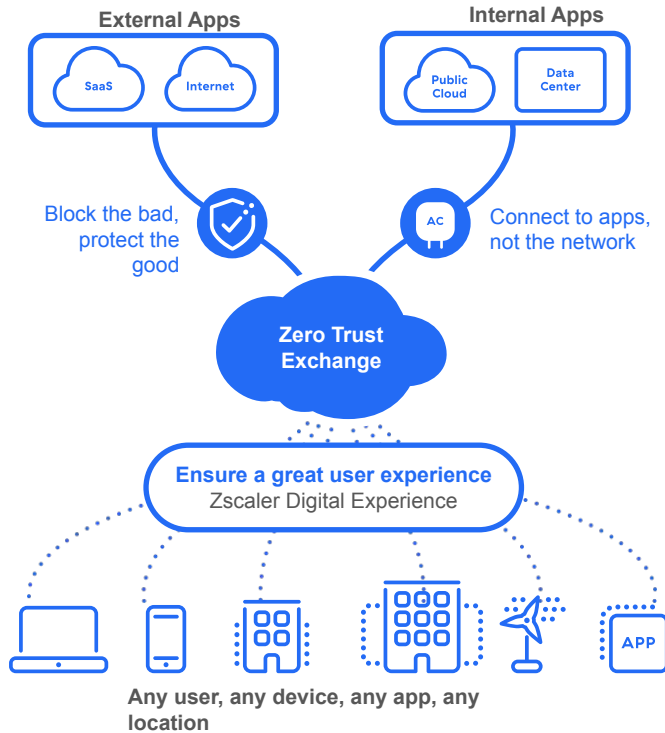
## Data Loss

### ZIA+Data Protection

- Zscaler Internet Access
  - Cloud Sandbox
  - Secure Web Gateway
  - Browser Isolation
- DLP + CASB
  - Data at rest
  - Data in motion

# The Zscaler Zero Trust Exchange Platform

Protect against cyberthreats & data loss while enhancing app access & experience for the hybrid workforce



## Zscaler for Users

- Secure Internet and SaaS access (ZIA)
- Secure private app access (ZPA)
- Digital Experience (ZDX)



## Zscaler for Workloads

- Secure internet access
- Secure Workload-to-workload communication
- Configuration and exposure scanning (CNAPP)

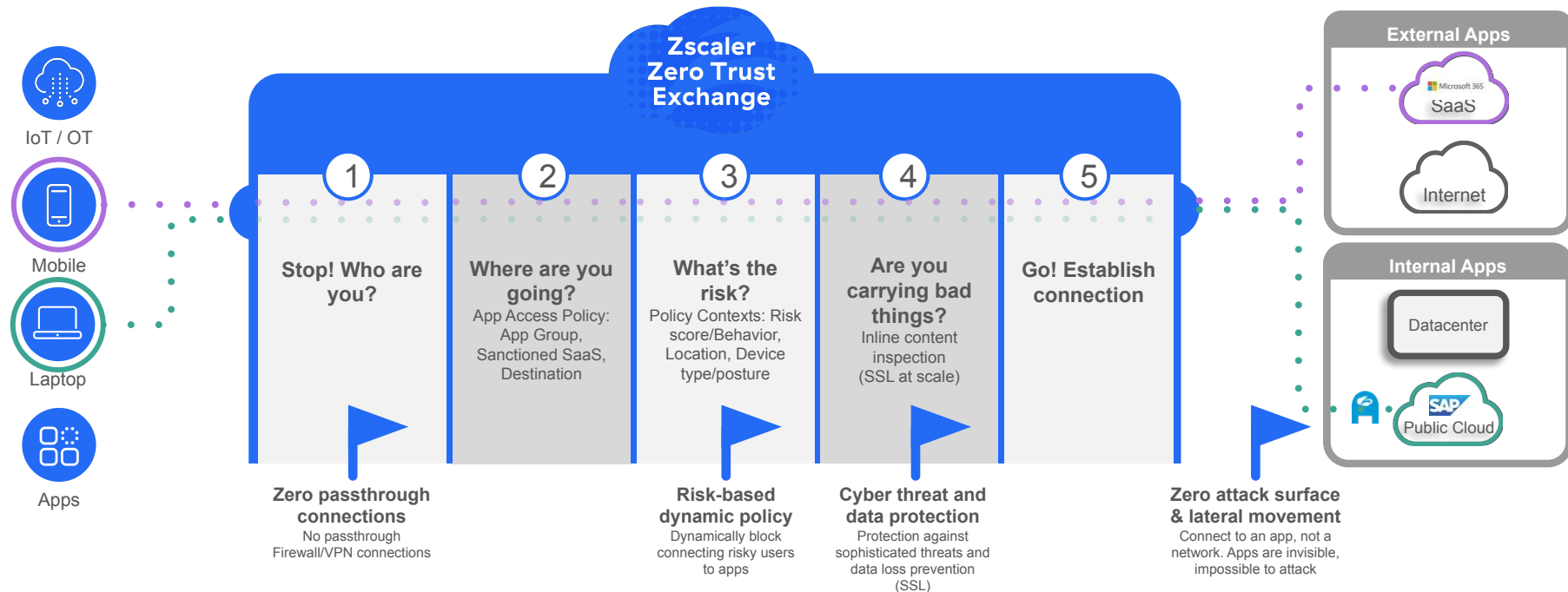


## Zscaler for IoT and OT

- Secure internet, SaaS and private app access
- Privileged access to OT



# The Zscaler Zero Trust Exchange provides comprehensive security built on least-privileged access



# Stop advanced cyber threats with Zscaler

Risk-based policy | AI/ML | Automation | Defense in-depth | Cloud-delivered



## Protect Users

Secure connectivity with advanced risk-based security and access policies



**35x**

reduction in infected machines



## Stop Attacks

Detect and block known and unknown threats with inline AI/ML and decoys



**85%**

reduction in ransomware



## Speed Response

Enrich investigations with corroborated threat intel to simplify incident response



**74%**

security FTE time saved

# Case study: Seesaw messaging app exploitation

## Popular school messaging app hacked to send explicit image to parents

### Fast facts:

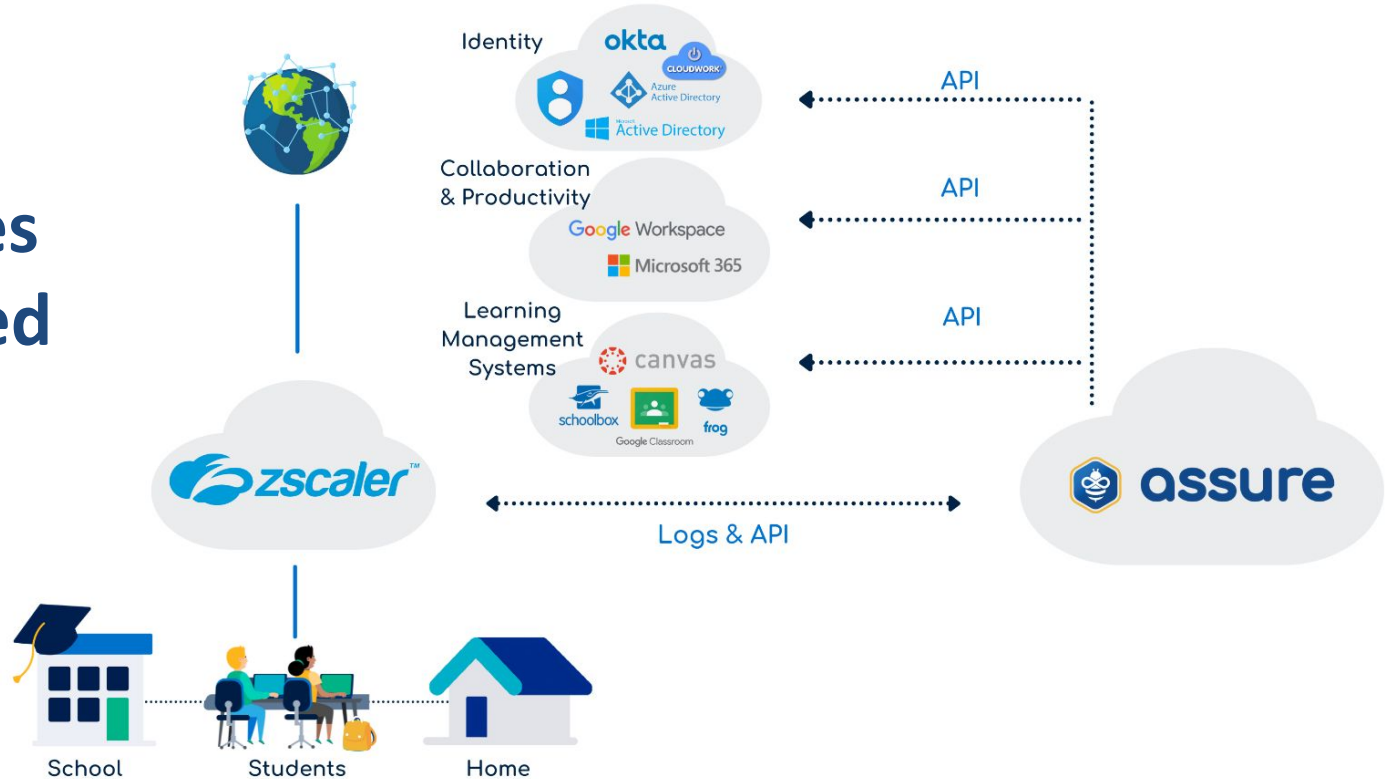
- Exploited messaging app with credential stuffing
- Sent lewd images via app
- 10 million app users
- States affected:
  - Illinois
  - New York
  - Oklahoma
  - Texas

### Outcomes:

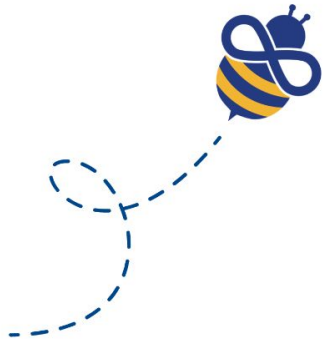
- Horrified parents
- Compromised accounts
- Lack of trust in application/breakdown in communication

# The intersection of security and student safety

## Leveraging Technologies Already Used By Schools



# Applied Intelligence



1. Crowd-sourced words & phrases dictionary
2. Fuzzy logic & near-term analysis for misspelt words
3. Natural Language Processing to pick up context
4. Cohort analysis to identify outliers
5. Recurrence analysis to detect alarming patterns

# In summary...

1

Attacks targeting K12 schools are on the rise, evident by recent headlines

2

A zero trust architecture provides protection against threats and data loss

3

The intersection of security and student safety is crucial

**Thank you!**